

Pat Murphy - Atmos Tariff Sheet 61

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Date: 10/20/2005 11:08 AM
Subject: Atmos Tariff Sheet 61
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T.R.A. DOCKET ROOM

In response to Staff's request regarding a red-lined version of the tariff Atmos filed October 18th, please find attached the red-lined version as requested.

Thank you,

Tabitha Dumas
Rate Administration
(972) 855-3719

GENERAL RULES AND REGULATIONS (Continued)

Customers with names of agencies providing assistance.

- (c) Each Customer shall be given the option to designate a third party who will receive a duplicate of any termination notice sent by the Company.
- (d) The Company shall provide all Customers annually and all new Customers when they initiate service, a copy of its termination and reinstatement policies including procedures of complaints and disputes together with the alternative of appeal to the Tennessee Regulatory Authority and its representatives who are available to handle complaints and inquiries. Customers will be notified they do not have to pay that portion of a bill which is in dispute while the dispute process is underway.
- (e) The Company will not terminate service during any 24-hour period, as measured from 8:00 am on the planned date of termination, where the forecasted low temperature, as determined by the National Weather Service, is 32 degrees Fahrenheit or below.

New
language

6. Test of Metering Equipment at Customer's Request

Upon receipt of written request from the Customer to do so, the Company will make a test as to the accuracy of the metering equipment, subject to the following conditions:

- (a) If requested, tests will be made in the presence of the Customer according to methods prescribed by the Tennessee Regulatory Authority, and witnessed by a representative of that Regulatory Authority.
- (b) If on test the meter is within two percent (2%) of accurate, then the cost of \$75.00 the test shall be paid by the Customer. If on test the meter is inaccurate by more than two percent (2%) then the test shall be without cost to the Customer.
- (c) If a meter so tested is found to be more than two percent (2%) in error, either fast or slow, Company shall recompute Customer's monthly bills by using the corrected volumes of gas delivered for the period that meter was in error, but for not more than six months. The appropriate adjustment, either credit or debit, shall be made in Customer's account based on such corrected volumes.

6.1 Responsibility for consumption; security of facilities

- (a) Loss of gas leakage from Customer's installation shall be considered to be consumption by the Customer.